

If Immigration & Customs Enforcement (ICE) Agents Show Up or Call Your Domestic Violence Program



Stay calm and try not to panic.

1 If possible, keep the physical shelter doors closed while verbally communicating with ICE until you verify warrants, reason for visit, etc.

2 ICE agents may identify themselves as "Police."
Ask what branch of law enforcement they represent.



3 Ask what the reason for their visit is and whether or not they have a warrant signed by a judge.



If they say they have a warrant, **ASK TO SEE** the warrant.
Make sure that it is a warrant **AND** that it is signed by a judge.

4 Redirect ICE agents to the main office. Confidentiality policies remain in effect regardless of which law enforcement agency presents itself.
A sample responses is:

"I cannot confirm or deny whether that person is here. If you need to speak with someone, please contact the executive director, [provide name], at [provide main office address]."

If they refuse to go to the main office, get a contact number where the executive director can call them.

5 Do not sign anything.
Do not volunteer information. (*Remember, stay calm!*)
Do not offer any document.



6 Immediately notify your executive director that ICE has made contact with the program. Document the following:



- Date/time of day
- Number of ICE agents present
- How they identified themselves
- What they said
- Whether or not they had a warrant; contents of warrant

7 Notify CCADV that ICE has made contact with your program. Contact Wendy Mota Kasongo at 860.282.7899 or wmotakasongo@ctcadv.org