

**Prudence Crandall Center
Shelter Case Manager/Advocate**

Making a difference in people's lives every day, we work together to empower people who have been devastated by domestic violence to maximize their options and find the self-confidence and support they need to reach their goals. With a strong focus on integrated client services and staffing that incorporates promising practices and leads to positive outcomes, the 3rd Shift Shelter Case Manager is an important part of the team.

Our 40 staff members experience a work environment that encourages healthy work/life balance, offers flexibility, and fosters team spirit, professional development, and creativity. Focused on our mission, we seek to inspire others who share the same passion for our cause. We are poised for continued success and excited about our future.

At Prudence Crandall Center, we strive to create a place where a diverse mix of talented people want to come, to stay and do their best work. We pride ourselves on helping individuals achieve lives free of domestic violence and we know our agency runs on the hard work and dedication of our passionate and creative employees.

The Shelter Advocate is key to our efforts as they provide:

- Services that are trauma-informed and rebuild self-esteem
- Supportive case management and counseling
- Advocacy and triage to determine services and referrals as needed
- Occasional support group activities that creatively engage residents
- Collaboration within the team, across the agency and with key community organizations
- Impact updates and reports shared during team meetings

Successful applicants will include both a resume and a cover letter briefly describing your fit and interest in joining our team to Rebecca Lemanski at rlemanski@prudencecrandall.org

Qualifications:

A bachelor's degree is preferred; relevant experience will be considered in lieu of a degree. Strong preference given to bilingual (Spanish & English) candidates. Experience with case management in a shelter or housing program would be valuable, along with strong interpersonal and communication skills, ability to work independently and as part of a team, and a willingness to learn how to navigate multiple systems including housing, health, employment, substance use disorder treatment and government benefits.

Local travel necessary, reliable transportation required.

Prudence Crandall Center is an equal opportunity, affirmative action employer.

Shifts needed:

7am – 3pm weekday and weekend shifts

5pm – 9pm shifts

11pm – 7am (every other weekend)