

# CONNECTICUT STATEWIDE DOMESTIC VIOLENCE SERVICE STATISTICS

(7.1.20 - 6.30.21)

2021

## In FISCAL YEAR 2021, our 18 MEMBER ORGANIZATIONS

provided services to

| 36,440 |  |
|--------|--|
| ADULTS |  |

**38,989** VICTIMS

2,549 CHILDREN

Overall, our member organizations served **5% VICTIMS** compared to the previous year. This included **13% ADULT VICTIMS** served, but **48% CHILDREN** served. Some of this fluctuation is likely due to the pandemic - with schools and after-school programs closed, fewer children participated in community-based services and events; yet isolation and pandemic-related financial stressors likely resulted in more requests for help from adult victims.



## 32,225 VICTIMS

received **COURT-BASED ADVOCACY**. This includes assistance with both criminal and civil matters.

### 41,654 INCOMING CALLS/CONTACTS

received by our member organizations **REQUESTING SERVICES & INFORMATION**.





## 32,395 VICTIMS

received **ONE-ON-ONE COUNSELING** or participated in **SUPPORT GROUPS**. This includes safety planning, assistance obtaining basic needs, etc.

## 4,792 OUTREACH EVENTS

held promoting **PREVENTION & EDUCATION**.

Over **59,169** individuals were in attendance.



Most requested services include:

### 1) HOUSING CONCERNS/NEEDS

# 2) INTERVENTION W/ EMPLOYER, CREDITOR, LANDLORD, SCHOOL3) CHILDCARE ASSISTANCE & COORDINATION OF SERVICES

The pandemic has both increased **COMPLEXITY OF VICTIM NEEDS** and created additional **BARRIERS TO ACCESS SERVICES**. Our member organizations have stretched continuously dwindling resources to meet the increased complexity of needs. The pandemic has also severely impacted our **EFFORTS TO REACH MORE UNDERSERVED COMMUNITIES**.

### DOMESTIC VIOLENCE HOUSING SERVICES

## 2,950



VICTIMS & CHILDREN were HOUSED in one of four housing programs.

This is a 6% from the previous year, including an 11% in use of EMERGENCY SHELTER.

| SHELTER |          | OTHER HOUSING* |          |
|---------|----------|----------------|----------|
| 1,370   | 1,045    | 224            | 311      |
| ADULTS  | CHILDREN | ADULTS         | CHILDREN |

**6.4 YEARS OLD AVERAGE CHILD AGE** across housing programs.



### 156% SHELTER UTILIZATION

means that **SHELTERS** ran **OVER CAPACITY** throughout the year.

This is a  $30\%^{1}$  from the previous year.

The pandemic has resulted in skyrocketing shelter needs while simultaneously limiting space available in shelter due to public health and spacing guidelines. This meant using hotels to shelter individuals which drastically increased costs for our members. Beyond the cost of the room, hoteling adds costs such as:

- Providing three meals a day
- Paying for Wi-Fi
- Providing laptops or tablets to children so that they can participate in remote learning
- Increased staff time to manage hoteling and travel to provide case management onsite, deliver meals & basic necessities, etc.

<sup>\*</sup> Transitional, Supportive, & Rapid Re-Housing.



CT Safe Connect is Connecticut's domestic violence resource hub, the coordinated entry point for accessing ongoing, local services from CCADV's 18 member organizations. Certified advocates are available 24/7 via call, text, chat & email.

Between July 1, 2020 and June 30, 2021, Safe Connect received...



Victims have experienced increased complexity in needs throughout the pandemic, resulting in more contacts, multiple referrals, and more intensive case management.

Individuals who contacted Safe Connect for assistance self-reported that they were...



# DOMESTIC VIOLENCE RAPID RE-HOUSING

CCADV administers Connecticut's domestic violence and human trafficking rapid re-rehousing program aimed at diverting homelessness specifically among survivors. Funding supports short- and long-term rental subsidies, housing location services, and case management. Survivors stay connected to a domestic violence advocates at CCADV's 18 member organizations who provide case management that includes trauma-informed, victim-centered approaches to rebuilding self-esteem, developing essential life skills, and establishing financial independence by supporting their goals to increase income and self-sufficiency, in addition to traditional safety planning, counseling, risk assessment, and other support services already provided.

### **705** VICTIMS SERVED

This includes **281 ADULTS** and **424 CHILDREN** receiving case management & either housed or in the housing search process.



#### OUR MEMBERS

The Umbrella Center for Domestic Violence Services (Ansonia | New Haven) The Center for Family Justice (Bridgeport) The Women's Center of Greater Danbury (Danbury) United Services (Dayville | Willimantic) The Network (Enfield) YWCA Greenwich Domestic Abuse Services (Greenwich) Interval House (Hartford) Chrysalis Domestic Violence Services (Meriden) New Horizons Domestic Violence Services (Middletown) Prudence Crandall Center (New Britain)

Safe Futures (New London) Domestic Violence Crisis Center (Norwalk | Stamford) Women's Support Services (Sharon) Susan B. Anthony Project (Torrington) Safe Haven of Greater Waterbury (Waterbury)